



# Intelligent Voice

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## **New partner, GEN3i, brings expanded US service support**

*London, 17<sup>th</sup> December 2015* – Intelligent Voice, a leading specialist in voice and analysis solutions, is delighted to appoint GEN3i as a US resale and services partner.

Focusing primarily on the government space, the new partnership will allow rapid and effective deployment of Intelligent Voice for regulatory and investigative matters. Already a major federal department has benefitted from the synergies the relationship has brought.

Gen3i brings a wealth of experience in developing and managing connectors to existing customer systems, so it greatly enhances Intelligent Voice's ability to gather, store, process and share data in difficult or highly proprietary environments. As well as this integration ability, GEN3i has a proven track record in delivering solutions in the information governance and compliance space.

"This new partnership is a big step forward for us," says Nigel Cannings, CTO of Intelligent Voice. "We now have in-country support for our Federal and local government clients, with the ability for them to specify, purchase, integrate and support Intelligent Voice from one vendor."

Says Patrick Vaughan, CEO of GEN3i, "Voice has become a major headache for a number of our clients. Intelligent Voice offers a solution that can be easily integrated into almost any workflow, and provides ultra-fast accurate processing in a small footprint."

### About Intelligent Voice®

Intelligent Voice Limited, is a London based software firm with over 25 years' experience of delivering mission critical transaction processing systems in the financial services industry, including to several of the world's top 20 insurers and banks. Intelligent Voice specialises in voice recognition and text analysis systems that allow companies to understand their businesses better, focussing specifically on the financial and legal markets. For further information about *Intelligent Voice™*, please visit <http://www.intelligentvoice.com>

### About GEN3i

GEN3i is a Next Generation VAR focused on delivering integrated, proven solutions to clients that meet the demands of IT, Information Governance, and Business users. We are subject matter experts in the processes and latest technologies in eDiscovery as well as IG, and we work alongside our clients to understand their objectives and help determine the best strategies and technologies for their unique challenges. The team at GEN3i has deep experience integrating disparate platforms and tool sets into seamless solutions. For further information about GEN3i, please visit <http://www.gen3i.com>