

Case Study:

Federal Civilian Agency

Retiring Legacy Infrastructure

The Problem

Consolidate nearly **150,000 tapes** from **22 locations** and **4 distinct backup vendors** to produce emails for litigation requests

Challenges

- Co-mingled HIPAA and PII data
- Stringent security requirements
- No support for TSM, Legato, Networker, NBU and Windows NT Backups
- Loss of technical knowledge and expertise
- No longer have staff, equipment or internal storage space for tapes
- Capstone user data with records management requirements

Solution

- Consolidate tape storage
- Single point of contact for all data requests
- Create a universal catalog to seamlessly search across all tapes and environments to quickly target tapes for restore
- Restore email from tape to encrypted media or S/FTP
- Delivery on a weekly basis or on demand

Outcome

- **Saved millions** on licensing, maintenance and support staff
- Reduced turn around time to respond to eDiscovery requests
- Retired redundant and obsolete systems and software



“ GEN3i Migration Services has become a valuable and trusted partner. Their innovative approach, attention to detail and commitment to excellence helped us achieve a perfect 5-star rating over our 5-year contract with a federal customer. We would highly recommend them to anyone in need of data migration or legacy tape restoration services.”



Guy Nielsen
Principal, V3Gate

